

Retail Store Manager Daily Checklist Template

Initial Preparation

Get to the store early.

You need the store prepared and ready for business so you have to show up early enough to get things ready. Try to arrive at least 15 minutes, or even 30, to ensure you have a smooth day ahead of you.

Clock in.

[Clock in using our Connecteam time tracking app](#) when you arrive at the store, your GPS location will be tagged as soon as you clock in.

Turn on the lights.

When you're inside the store, turn on the lights so that you are able to complete the rest of your tasks without a hitch. Not only will you be able to see what you're doing but once the "open" sign is up, customers will also be able to navigate their way through the store.

Turn off the alarm.

Our store is equipped with a security alarm and you need to turn it off to ensure it doesn't go off by mistake. You have 30 seconds to turn off the alarm before the police are alerted and are dispatched to your location.

Prepping the store.

Walk the floor.

Make sure to walk the floor of the store so you can be sure everything is ready to go. Check for spillage (if there is one, put up the "wet floor" sign and tend to it later), remove products from the floor, and so on.

Prepare tags.

All tags on racks should be clear and correct. Review the following to ensure the correct tag is in place, especially if stock was switched:

- Price tags
- Sales prices
- Promotion tags
- Size tags.

Customers don't want the wrong price tag or size tag when looking to purchase an item. So to avoid confusion, make sure the right tag is in place.

❑ Check the cash register.

The cash registers needs to be prepared with sufficient funds. The following notes and coins should be in the register, along with the quantity, if there is an error, contact your manager straight away:

Bills:

- One dollar bills - 20
- Five dollar bills - 20
- Ten dollar bills - 20
- Twenty dollar bills - 20
- Large bills (\$50 or \$100) - 10

Coins:

- Pennies - 100
- Dimes - 100
- Nickels - 100
- Quarters - 50

When you notice you are short on certain bills or notes, contact your direct manager to alert them to the situation so they can bring in more cash on site.

❑ All electronic systems should be on.

To ensure a comfortable environment for customers and for you to do your job efficiently, the following need to be switched on:

- Computers - for stock checking, inventory, emails, etc.
- Music system.
- TV screens.
- Working displays.

Turn the air conditioning or heat on.

Depending on the season, make sure to turn on the correct cooling or heating system so you and our customers can enjoy a comfortable temperature while in the store.

Prepare the outside displays.

Organize the outside displays when needed, such as signs, and remove any clutter or litter so customers are not exposed to a mess before even entering the store.

Delegate tasks.

Assign duties.

A crucial part of the retail store manager daily checklist is making sure your employees know what to do while on shift. Assign the following accordingly:

- Cleaning: cleaning the floor, windows, restroom and changing rooms.
- Restocking: control stock levels, restock shop shelves, etc.
- Merchandising: adding correct sales signs, effective layout displayed, etc.

Prepare breaks.

Your employees need to know when they can take scheduled breaks and their lunch hour so that everything runs smoothly.

A final check.

❑ Quick meeting.

Hold a quick meeting to let your employees know what their goals are for the day, what they need to do and when.

Have your employees do one final check of the store to make sure all preparation is ready to go.

❑ Open the store.

Unlock the doors and flip the sign to “open” so that customers know we’re open for business.